

# How do I find my logon name & password?

When you register for an event, make a reservation, or make a purchase with GSOC, a Doubleknot account is automatically created on your behalf.

If you did not set a password for your account or if you have forgotten your logon name and/or password, follow these steps:

1. Go to the GSOC Doubleknot login page; [click here](#).
2. On the Logon page, click "Need Help Logging On?" (This item is located under the Password field.) to go to the "Recover Your Password" page.
3. Enter your email address. If you're not sure what email address you used, enter the one you use most commonly. If the email address you entered is associated with a logon account, you will receive an email with information on resetting your password.
4. If the email address is not associated with a logon account, a page where you can provide detailed information to help locate your account is displayed. Follow the instructions on that page to identify your logon account.
5. If you still can't find your logon account, contact [CustomerCare@GirlScoutsOC.org](mailto:CustomerCare@GirlScoutsOC.org).